

MEETING:	Overview and Scrutiny Committee
DATE:	Tuesday, 4 October 2016
TIME:	2.00 pm
VENUE:	Council Chamber, Barnsley Town Hall

AGENDA

Administrative and Governance Issues for the Committee

1 Apologies for Absence - Parent Governor Representatives

To receive apologies for absence in accordance with Regulation 7 (6) of the Parent Governor Representatives (England) Regulations 2001.

2 Declarations of Pecuniary and Non-Pecuniary Interest

To invite Members of the Committee to make any declarations of pecuniary and non-pecuniary interest in connection with the items on this agenda.

3 Minutes of the Previous Meeting (Pages 3 - 16)

To approve the minutes of the previous meeting of the Committee held on 19th July 2016 (Item 3 attached).

Overview and Scrutiny Issues for the Committee

4 South West Yorkshire NHS Foundation Trust (SWYPFT) Care Quality Commission (CQC) Inspection Outcome (Pages 17 - 46)

To consider a report of the Director of Human Resources, Performance and Communications (Item 4a attached) in respect of the SWYPFT CQC Inspection Summary Report (Item 4b attached) and Individual Service Ratings Summary Poster (Item 4c attached).

5 BMBC's Customer Service Strategy 2015-18 - Implementation Update (Pages 47 - 52)

To consider a report of the Executive Director of Communities and the Director of Human Resources, Performance and Communications (Item 5 attached) in respect of an update on the implementation of the Customer Services Strategy 2015-18, following the Overview and Scrutiny Committee Task and Finish Group (TFG) investigation during 2015/16.

Enquiries to Anna Morley, Scrutiny Officer

Phone 01226 775794 or email annamorley@barnsley.gov.uk

To: Chair and Members of Overview and Scrutiny Committee:-

Councillors Ennis (Chair), P. Birkinshaw, G. Carr, Charlesworth, Clarke, Clements, Franklin, Frost, Gollick, Daniel Griffin, Hampson, Hand-Davis, Hayward, W. Johnson, Lofts, Makinson, Mathers, Mitchell, Philips, Pourali, Sheard, Sixsmith MBE, Spence, Tattersall, Unsworth and Wilson together with co-opted Members Ms P. Gould, Mr M. Hooton, Ms J. Whitaker and Mr J. Winter and Statutory Co-opted Member Ms K. Morritt (Parent Governor Representative)

Electronic Copies Circulated for Information

- Diana Terris, Chief Executive
- Julia Bell, Director of Human Resources, Performance and Communications
- Michael Potter, Service Director, Organisation and Workforce Improvement
- Ian Turner, Service Director, Council Governance
- Andrew Frosdick, Director of Legal and Governance
- Rob Winter, Head of Internal Audit and Risk Management
- Press

Paper Copies Circulated for Information

- Majority Members Room
- Opposition Members Rooms, Town Hall – 2 copies

Witnesses

Item 4 (2:00pm)

- Sean Rayner, District Service Director, Barnsley and Wakefield, SWYPFT
- Kate Gorse-Brightmore, Inspection Manager, CQC
- Brigid Reid, Chief Nurse, Barnsley Clinical Commissioning Group (CCG)
- Rachel Dickinson, Executive Director, People, BMBC
- Carrie Abbott, Service Director, Public Health, BMBC
- Cllr Jim Andrews, Deputy Leader & Cabinet Spokesperson for Public Health, BMBC
- Cllr Margaret Bruff, Cabinet Spokesperson - People (Safeguarding), BMBC

Item 5 (2:45pm approx.)

- Ann O'Flynn, Service Director, Customer Services, BMBC
- Hazel Shaw, Head of Customer Support & Development, BMBC
- Cllr Jenny Platts, Cabinet Spokesperson - Communities, BMBC